rsutra

AI-Powered Q&A Assistant

Ask Questions. Get Answers from Product, Support & Policy documents

When should the water filter be replaced?

Equipment Manual Safety SOP Sheet Policy Document

AI

Replace every 6 months
Reference: Equipment Manual, Page 5

Powered by **GenAI** and Retrieval-Augmented Generation **(RAG)**, our platform makes enterprise knowledge truly accessible. It enables teams to ask plain English questions and **get trusted answers grounded** strictly in approved Product manuals, Support guides, SoPs & Policy documents.

SECURE – Your data remains within organization

Why Enterprises Trust Our Platform

Grounded in Approved Documents
Generates answers solely from selected enterprise manuals, SOPs, and policies.

Clear Source References
Provides source citations for all information retrieved.

Avoid AI Hallucinations
Retrieves answers directly from approved content, never making up information.

How It Works

Upload Manuals
Admins upload relevant manuals, SOPs, and policy documents to the platform.

Set up Knowledge Center
Fine-tune queries for near-perfect answers

Ask Qs, Get As
✓ Controlled Knowledge Access
✓ Secure Internal Deployment
✓ Audit-Friendly & Transparent

Top Uses

IT Operations
• Technical support and troubleshooting assistance
• Incident and ticket query support
• System status and performance updates
• Knowledge-based resolution guidance

Manufacturing
• After-sales service assistance
• Product specifications and feature guidance
• Maintenance and troubleshooting support
• Order and service status tracking

BFSI
• Product information and advisory support
• Transaction assistance and query resolution
• Account, loan, and policy-related guidance

Corporate / General
• HR policy and compliance guidance
• Leave, payroll, and benefits assistance
• Internal process and document support
• Employee self-service query handling

Who Can Use It?

Internal Business Teams   **Client Support & Service Staff**   **Customers (Self-Service Access)**

Trusted Answers. Reduced Risk. Faster Decisions.

Prototype ready | Enterprise Scalable | Secure by Design

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